

# HYGIENE MEASURES

## HOTEL & VILLA AUERSPERG

### RECEPTION:

- Hygiene protective wall at the reception desk
- Mobile hand disinfection
- 'Personal Pen' for every guest
- Credit card device & key cards are disinfected after each use

### SERVICE:

- Hygiene protection at the buffet
- Mobile hand disinfection at the bar & breakfast room
- Disinfection of the tables after each guest

### HOUSEKEEPING:

- Our laundry is disinfected washed
- Fresh cleaning towels are used for each room
- All surfaces, as well as the remote control, telephone, door and window handles are always disinfected
- All paper documents (room folder, pillow menu, massage folder, ..) are exchanged regularly and, if desired, upon arrival
- Sauna and steam bath surfaces are regularly disinfected
- All stair rails, door handles and the push buttons at the lift are disinfected regularly
- Cleaning intervals in public spaces are increased

### ALL EMPLOYEES ARE TRAINED IN GENERAL:

- Wash / disinfect hands more often
- Keep a healthy distance

### ... AND WE ASK YOU

- To maintain a healthy distance
- To wash / disinfect hands as often as needed
- **And to enjoy your stay with us!**